

## **COOKIE POLICY**

Last date of update 03/2026.

“Tiresias S.A.” (hereinafter “Tiresias” or the “Company”) follows a strict policy to protect the privacy of the users of our websites «<https://www.tiresias.gr>», «<https://business.tiresias.gr>», «<https://auth.teiresias.gr>» (“Websites”). With the present Cookie Policy, we offer you information on how we use electronic cookies, each time you visit our Websites. This Cookie Policy complements the Privacy Policies of our Websites.

Our Company reserves the right to amend and update this Cookie Policy, whenever it deems it necessary. The date the update took place will be indicated at the beginning of the Policy. Any changes thereof shall come in force and effect from the date the update took place as it appears at the beginning of the Policy. It is recommended that you check this page from time to time to make sure you are aware of any changes.

### **- Tiresias' websites**

<https://www.tiresias.gr>

<https://business.tiresias.gr>

<https://auth.teiresias.gr>

### **- What are cookies?**

Cookies are small text files with information, which are stored by the server of a website on the terminal device (computer, mobile phone, etc.) of a visitor/user while navigating on it. The website retrieves this information at each visit in order to offer the related services. A typical example of such information is the user's preferences on a website, as they are stated by the choices, he makes on it (e.g. selection of specific "buttons", searches, etc.).

According to Article 4 par. 5 of L.3471/2006, the storage or access to stored information in the user's terminal equipment is allowed only if the specific user has given his consent upon clear and extensive information. An exception to the obligation of obtaining user's consent, in accordance with the above paragraph, is the case of storage and access to information whose sole purpose is to "transmit a communication through an electronic communications network or is necessary to provide an information society service, that has been explicitly requested by the user or the subscriber". In essence, the user's consent is not required for cookies which are considered strictly necessary for the realization of the connection to the website or for the provision of the requested internet service.

Cookies can be installed by the provider of the website, visited by the user, (first party cookies) or by other providers (third party cookies), through the provider of the website visited by the user.

Depending on their expiration dates, cookies are either “session” or “persistent” cookies. In particular, session cookies are automatically erased whenever you close your browser, whereas persistent cookies remain stored until their expiration date, unless manually deleted prior to that date.

**- Does our Company use cookies?**

The websites «<https://www.tiresias.gr>», «<https://business.tiresias.gr>», «<https://auth.teiresias.gr>» use cookies for the purpose of its smooth and secure operation and the optimization of the navigation experience.

In particular, we use certain strictly necessary cookies with the primary purpose to make our Websites more secure, functional and user – friendly.

Upon the visitors’/users’ consent, we will use additional optional cookies to measure and analyse traffic in order to improve the performance and content of the website (Performance Cookies e.g. google analytics).

**- What types of cookies do we use and for what purposes?**

In the table below we describe the types of cookies that we use at each website and their purposes:

- For the website <https://www.tiresias.gr>

Type	Description	Purpose
Strictly Necessary Cookies	These are cookies, which are absolutely necessary for the smooth and secure operation of our Website, such as cookies for the storage of data necessary for “reading” visual content, for the processing of applications between a group of servers, the authentication of registered users as well as to enable the connection to our website or to provide the internet service requested by the user.	Security and operation of our Website

<p>Statistical Analysis Cookies (Google Analytics)</p>	<p>These are optional cookies, which if you select them and give us your consent, we will use the Google Analytics service (provided by Google LLC) for the purpose of statistical analysis (web analytics) and in order to receive information about the use and website traffic through monitoring and analyzing the behavior and interaction of site users. For example, we will be able to know how users got to the site (i.e. which links each user followed to get to the site), which pages of the site were viewed by users, how much time they spent on each of them, etc. Google Analytics will provide us with reports that describe and analyze the traffic of the site and the demographics of the site's users (e.g. where they get connected from, return rate to the site rate data, information about the browser they use), which will help us optimize its content and functionality.</p>	<p>Statistical Analysis (Web Analytics) on the use and traffic of the Website</p>
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- Which cookies do we use in specific and how long do we retain your data at the website <https://www.tiresias.gr?>

1. Strictly Necessary Cookies

Cookie	Type	Purpose	Duration	Provider	Categories of Recipients
.AspNetCore.Antiforgery.0sTSIXCRvc0	1 <sup>st</sup> Party	This cookie is used for the purpose of security in order to	Session	Tiresias S.A.	Tiresias S.A.

		prevent forgery.			
.AspNetCore.Mvc.Cookie TempDataProvider	1 <sup>st</sup> Party	With this cookie, information or error messages in the website are stored. It is used for effective running of the website. Your personal data are not processed through this cookie.	365 Days	Tiresias S.A.	Tiresias S.A.
OptanonAlertBoxClosed	1 <sup>st</sup> Party	This cookie is set by websites using certain versions of the cookie law compliance solution from OneTrust. It is set after visitors have seen a cookie information notice and in some cases only when they actively close the notice down. It enables the website not to show the	364 Days	Tiresias S.A.	Tiresias S.A.

		message more than once to a user. The cookie has a normal lifespan of one year and contains no personal information.			
OptanonConsent	1st Party	This cookie is set by the cookie compliance solution from OneTrust. It stores information about the categories of cookies the site uses and whether visitors have given or withdrawn consent for the use of each category. This enables site owners to prevent cookies in each category from being set in the users browser, when consent is not given. The cookie has a	364 days	Tiresias S.A.	Tiresias S.A.

		normal lifespan of one year, so that returning visitors to the site will have their preferences remembered. It contains no information that can identify the site visitor.			
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Your choice for "I have been informed about cookies" can be stored locally (browser / localStorage).

## 2. Statistical Analysis Cookies

If you choose and give us your consent, we will use the Google Analytics 4 service (provided by Google LLC) for the purpose of statistical analysis (web analytics) and in order to receive information about the use and traffic of our website, through monitoring and analyzing the behavior and interaction of site users.

Cookie	Type	Purpose	Duration	Provider	Categories of Recipients
_ga	1 <sup>st</sup> party	This cookie name is associated with Google Universal Analytics - which is a significant update to Google's more commonly	729 Days	Google LLC	<ul style="list-style-type: none"> <li>Tiresias S.A.</li> <li>Google subcontractors who provide support services for the Google Analytics service, e.g. customer support, technical support services, management of IT facilities.</li> </ul> <p>Detailed information on these subcontractors is</p>

		used analytics service. This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request in a site and used to calculate visitor, session and campaign data for the sites analytics reports. By default it is set to expire after 2 years, although this is customisable by website owners.			available <a href="#">here</a> and <a href="#">here</a> (section "Access to data").
_ga_XXXXXXXXXX	1 <sup>st</sup> party	Performance Cookies.	729 Days	Google LLC	<ul style="list-style-type: none"> <li>• Tiresias S.A.</li> <li>• Google subcontractors who provide support services for the Google Analytics service, e.g. customer support,</li> </ul>

					<p>technical support services, management of IT facilities.</p> <p>Detailed information on these subcontractors is available <a href="#">here</a> and <a href="#">here</a> (section "Access to data").</p>
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- For the website <https://business.tiresias.gr>

Type	Description	Purpose
Strictly Necessary Cookies	These are cookies, which are absolutely necessary for the smooth and secure operation of our Website, such as cookies for the storage of data necessary for “reading” visual content, for the processing of applications between a group of servers, the authentication of registered users as well as to enable the connection to our website or to provide the internet service requested by the user.	Security and operation of our Website
Performance Cookies	These cookies allow us to count visits and traffic sources so we can measure and improve the performance of our site. They help us to know which pages are the most and least popular and see how visitors move around the site. All information these cookies collect is aggregated and therefore anonymous. If you do not allow these cookies we will not know when you have visited our site, and will not be able to monitor its performance.	Statistical Analysis (Web Analytics) on the use and traffic of the Website
Functional Cookies	These cookies enable the website to provide enhanced functionality and personalisation. They may be set by us or	Operation of the Website

	by third party providers whose services we have added to our pages. If you do not allow these cookies then some or all of these services may not function properly.	
Targeting Cookies	These cookies may be set through our site by our advertising partners. They may be used by those companies to build a profile of your interests and show you relevant adverts on other sites. They do not store directly personal information, but are based on uniquely identifying your browser and internet device. If you do not allow these cookies, you will experience less targeted advertising.	Used for advertising/product promotion purposes

**- Which cookies do we use in specific and how long do we retain your data at the website**

<https://business.tiresias.gr> ?

1. Strictly Necessary Cookies

Cookie	Type	Purpose	Duration	Provider	Categories of Recipients
UMB_SESSION	1 <sup>st</sup> Party	This cookie is associated with the Umbraco content management system and is used to maintain the status of the visitor's session during page requests, allowing the user to access password-	Session	Tiresias S.A.	Tiresias S.A.

		protected areas without having to log in again.			
AspNetCore.Mvc.CookieTempDataProvider	1 <sup>st</sup> Party	This cookie is used to store temporary data so that basic website functions can be operated. It is commonly used in MVC ASP.NET applications to transfer data between controllers and views or during redirects. AspNetCore.	A few seconds	Tiresias S.A.	Tiresias S.A.
AspNetCore.Antiforgery.ot_3kVyzSnA	1 <sup>st</sup> Party	This cookie is essential for protecting the website against malicious attacks (specifically CSRF). It operates using a token-based system, where the token is stored within the cookie and simultaneously embedded into HTML forms. When you	Session	Tiresias S.A.	Tiresias S.A.

		submit a form, the system verifies that the two keys match to ensure the action was initiated by you and not by someone attempting to deceive you.			
OptanonAlertBoxClosed	1 <sup>st</sup> Party	This cookie is set by the cookie compliance solution from CookiePro. It is set after visitors have seen a cookie information notice and in some cases only when they actively close the notice down. It enables the website not to show the message more than once to a user.	365 Days	Tiresias S.A.	Tiresias S.A.
OptanonConsent	1 <sup>st</sup> Party	This cookie is set by the cookie compliance solution from CookiePro	365 days	Tiresias S.A.	Tiresias S.A.

__cf_bm	3 <sup>rd</sup> Party	This cookie is set by Cloudflare and is used to manage and protect against malicious traffic (bots).	A few seconds	cookiepro.com	Tiresias S.A.
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## 2. Performance Cookies

Cookie	Type	Purpose	Duration	Provider	Categories of Recipients
_ga	1 <sup>st</sup> party	This cookie name is associated with Google Universal Analytics - which is a significant update to Google's more commonly used analytics service. This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in	399 Days	Google LLC	<ul style="list-style-type: none"> <li>Tiresias S.A.</li> <li>Google subcontractors who provide support services for the Google Analytics service, e.g. customer support, technical support services, management of IT facilities.</li> </ul> <p>Detailed information on these subcontractors is available <a href="#">here</a> and <a href="#">here</a> (section "Access to data").</p>

		each page request in a site and used to calculate visitor, session and campaign data for the sites analytics reports. By default it is set to expire after 2 years, although this is customisable by website owners.			
_ga_XXXXXXXXXX	1 <sup>st</sup> party	Used by Google Analytics to identify and track an individual session with your device. Used by Google Analytics to identify and track an individual session with your device.	399 Days	Google LLC	<ul style="list-style-type: none"> <li>• Tiresias S.A.</li> <li>• Google subcontractors who provide support services for the Google Analytics service, e.g. customer support, technical support services, management of IT facilities.</li> </ul> <p>Detailed information on these subcontractors is available <a href="#">here</a> and <a href="#">here</a> (section "Access to data").</p>

### 3. Functional Cookies

Cookie	Press	Features	Duration	Provider	Categories	of
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					<b>Recipients</b>
__Secure-ROLLOUT_TOKEN	3 <sup>rd</sup> party	A cookie used by YouTube to manage test runs and implement updates to its services.	179 Days	youtube.com	Tiresias S.A.

#### 4. Targeting Cookies

If you choose to do so and provide us with your consent, we will use the Google Analytics 4 service (which is provided by Google LLC) for advertising/product promotion purposes and in order to obtain data, through the monitoring and analysis of the behavior and interaction of website users.

<b>Cookie</b>	<b>Pres s</b>	<b>Features</b>	<b>Duratio n</b>	<b>Provider</b>	<b>Categorie s of Recipient s</b>
VISITOR_INFO1_LIVE	3 <sup>rd</sup> party	A cookie used by YouTube to estimate bandwidth and optimize the playback of embedded videos.	179 Days	youtube.com	Tiresias S.A.
__Secure-YEC	3 <sup>rd</sup> party	A cookie used by YouTube for security	A few seconds	youtube.com	Tiresias S.A.

		purposes, such as preventing fraud and ensuring the integrity of its services.			
__Secure-YNID	3 <sup>rd</sup> party	YouTube is a Google-owned platform for hosting and sharing videos. YouTube collects user data through videos embedded in websites, which are aggregated with profile data from other Google services, in order to serve targeted ads to	179 Days	youtube.com	Tiresias S.A.

		internet visitors on a wide range of their own and other websites.			
VISITOR_PRIVACY_METADATA	3 <sup>rd</sup> party	A cookie used by YouTube to store information about the user's privacy settings.	179 Days	youtube.com	Tiresias S.A.
YSC	3 <sup>rd</sup> party	Cookie used by YouTube to collect statistics about the viewing of embedded videos	Operating Period	youtube.com	Tiresias S.A.
__Secure-BUCKET	3 <sup>rd</sup> party	YouTube is a Google-owned platform for hosting and sharing videos. YouTube collects user data through videos	179 Days	youtube.com	Tiresias S.A.

		embedde d in websites, which are aggregate d with profile data from other Google services, in order to serve targeted ads to internet visitors on a wide range of their own and other websites.			
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- For the website <https://auth.teiresias.gr>

Type	Description	Purpose
Strictly Necessary Cookies	These are cookies, which are absolutely necessary for the smooth and secure operation of our Website, such as cookies for the storage of data necessary for “reading” visual content, for the processing of applications between a group of servers, the authentication of registered users as well as to enable the connection to our website or to provide the internet service requested by the user.	Security and operation of our Website

- Which cookies do we use in specific and how long do we retain your data at the website <https://auth.teiresias.gr> ?

1. Strictly Necessary Cookies

Cookie	Type	Purpose	Duration	Provider	Categories of Recipients
TeiresiasAuthServerSession	1 <sup>st</sup> Party	It is used to uniquely identify the session while browsing the website and is essential for the seamless operation of the site.	Session	Tiresias S.A.	Tiresias S.A.
TeiresiasAuthConsent	1 <sup>st</sup> Party	It is used for the safe storage of the user's choice regarding the information of the use of the strictly necessary Cookies	Session	Tiresias S.A.	Tiresias S.A.
TeiresiasAntiforgery	1 <sup>st</sup> Party	It is used to prevent Cross-Site Request Forgery (CSRF) attacks on the	30 minutes	Tiresias S.A.	Tiresias S.A.

		login and password reset screen.			
TeiresiasIdentity	1 <sup>st</sup> Party	It is created with the successful login of the user and constitutes his identity. It allows the user to reconnect, without requiring the entry of access data, until the end of its life.	Session or 14 days (if the user chooses to stay logged in)	Tiresias S.A.	Tiresias S.A.

**- What kind of data do we collect by our use of cookies?**

By using strictly necessary cookies, we collect and process the following categories of data:

- End user device data (mobile phone, tablet, laptop).
- User's identification data (in case of account).
- Users' IP address.
- Information on users' browser.

For the operation of the **Google Analytics 4** service, it is necessary to install the cookies, of the above table, by Google, on the device of the user who visits our website, which entails the processing of personal data of that user by Google as data processor, and in particular:

- IP address,
- Demographic data and geographical location of the user,
- Technology of the user's device (e.g. iOS, Android, etc.),
- Type of user device (mobile, computer, tablet),
- Average duration of the session/the sessions and,
- How the user interacts with the site.

Tiresias S.A will not transmit any further data to Google LLC for the purpose of correlating with other data collected from user accounts in other Google services in order to optimize its other services and products. For the purposes of providing Google Analytics service, such user data will be transmitted by Google LLC (as data processor) outside the European Union too, including among other countries the USA (whereby, under conditions, access to the data may be granted to US competent state/federal agencies). The transfer is secured and conducted upon the appropriate Standard Contractual Clauses. More details on the Google Subcontractors' location can be found [here](#). Please note that in the context of the operation of the Google Analytics service, we use, as a technical measure of data protection (privacy by design), the "**\_anonymizelp ()**" function of Google, in order to hide the Internet Protocol (IP) addresses of the site users, whose behavior is analyzed (more information can be read [here](#)). It is clarified that, even with the use of the "**\_anonymizelp ()**" function, the processed data in general are still considered personal data (i.e. they do not become completely anonymous).

The maximum retention period of the user-level and event-level data, stored by Google Analytics and will be automatically deleted from Google Analytics servers, is 2 years. To provide the service, the basic aggregate report of Google Analytics is stored, which does not contain personal data.

#### **- Consent Provision and Management for the use of Cookies**

By entering our Website, you will find a short notice in a pop-up window placed in a prominent position of our home-page, which informs you about the use of cookies by us and refers to this Cookie policy. In this notice you will find important information about the description and purposes of the different cookies categories. You will also be able to accept the use of all Cookies (Strictly Necessary Cookies and Statistical Analysis) or to reject the use of non-strictly necessary Cookies (Statistical Analysis Cookies). For the use of strictly necessary cookies the user's consent is not required and they are always activated. In addition, there is the option "Cookies Settings", where you can find more detailed information about the cookies we use and set your preferences regarding the use of cookies.

In particular,

- By selecting "**ACCEPT ALL COOKIES**" you acknowledge the use of strictly necessary cookies and provide your consent to the use of all of the above non-necessary cookies [including Google Analytics cookies].
- By selecting "**ACCEPT ONLY ESSENTIAL COOKIES**" you acknowledge the use of strictly necessary cookies and reject any other cookie category.

- By selecting "**COOKIES SETTINGS**" you can be informed in detail about the cookies we use and set (or change) your preferences regarding the use of statistical analysis (with the exception of the strictly necessary cookies, which are always enabled).

We use cookies for statistical purposes only under the condition of your prior, informed and explicit consent. The Cookies of this category are used to obtain statistics on the website traffic solely for the purpose of improving its performance and content, on the condition that the visitor /user has already consented. Your consent may be given through the relevant option in the pop-up window mentioned above and it can be withdrawn at any time, without retroactive effect, through the option '**Cookies Settings**'.

We also remind you that as data subjects you have the right to request and receive access, information, and request a copy of your personal data, which Teiresias collects and processes. We further inform you that, at any time, you may exercise your rights regarding the correction, deletion and portability of your personal data as well as restriction and opposition to its processing. Finally, you have the right to lodge a complaint with the Personal Data Protection Authority or another competent supervisory authority.

TIRESIAS has in any case the right to refuse to satisfy your request, if the processing or retention of the data is necessary for the establishment, exercise or support of its legal rights or the fulfillment of its obligations.

The exercise of the above rights acts for the future and does not concern data processing that has already been performed.

#### - **Contact Us**

To exercise your rights, you can contact in writing the address of TIRESIAS (Alamanas 1, Marousi 151 25) or electronically at the e-mail address [tiresias@tiresias.gr](mailto:tiresias@tiresias.gr), or on the website of TIRESIAS [www.tiresias.gr](http://www.tiresias.gr), by phone, on working days from 09:00 to 16:00, at the number 210 3676700 and in any case you can also contact the Data Protection Officer of TIRESIAS at [dpo@tiresias.gr](mailto:dpo@tiresias.gr). Additionally, a Public Service Office operates at the Company's premises on working days from 08:30 to 14:00 (1 Alamanas St., 151 25 Marousi). Finally, useful information regarding the exercise of your aforementioned rights is provided on the TIRESIAS websites: "<https://www.tiresias.gr>", "<https://business.teiresias.gr>", and "<https://auth.teiresias.gr>".

#### **What is the applicable law when processing your data by us?**

We process your data in accordance with the General Data Protection Regulation 2016/679/EU and the applicable national legislative framework for the protection of personal data (Law 4624/2019, Law 3471/2006).

**Data Protection Officer (DPO)**

TIRESIAS has appointed a Data Protection Officer in accordance with article 37 of the General Data Protection Regulation (tel. 210 36.76.700, [dpo@tiresias.gr](mailto:dpo@tiresias.gr), 2 Alamanas Street, 2 151 25 Maroussi).